

## DUO Programme

### Standard Procedure for Awarding of DUO Points

#### Awarding of DUO Points to DUO members for purchase of new vehicles

1. DUO Points will be awarded to DUO members based on price of new vehicles after the deduction of prevailing GST from the final invoiced amount and COE charges.
2. DUO Points will be awarded based on invoice date and invoice amount, rounded down to the nearest dollar.

#### Awarding of DUO Points to DUO members for Nissan Preventive Maintenance Program ("NPMP")

1. For NPMP, payments will be collected upfront.
2. Deposit Tax Invoice ("DTI") will be issued for the payments made by customers.
3. DUO Points will be awarded to DUO members based on DTI date and amount, rounded down to the nearest dollar.

#### Awarding of DUO Points to DUO members for products/services (other than new vehicles and NPMP)

1. Refer to "Products & Services Awarded with DUO Points" table below for the list of products/services that will be awarded with DUO Points.
2. These products/services will be awarded with DUO Points upon receipt of payments.
3. All DUO Points will be awarded based on official receipt date and amount, rounded down to the nearest dollar.

#### No awarding of DUO Points for products/services paid using DUO vouchers

1. If DUO member pays for the products/services using a DUO voucher, the voucher equivalent amount will not be awarded with DUO Points.

# Products & Services Awarded with DUO Points

Legend - Y = Yes, N = No

Company	Product/Services provided by entity	Product/Services for which customers can earn DUO points
Asanoya TC Pte Ltd	Sale of food & beverage by Asanoya	N
Autolution Industrial Pte Ltd	Repair and servicing of passenger vehicle	Y
(Workshop Dept)	Repair and servicing of commercial vehicle	Y
	Sales of accessories & motor related products	Y
	Body & Paint Job (cash repair)	Y
Downtown Travel Services Pte Ltd	Car Rental	Y
	Chauffeur Drive / Coach Hire	Y
	Self-Drive Holidays	Y
	Sale of Pre Owned Cars	Y
	Accident Repairs / Excess	N
Metaquip TC Industrial Pte Ltd	Sales of Forklift, Bus, Truck and Stacker (Excluding COE & GST)	Y
	Rental of Forklift, Bus, Truck and Stacker	Y
Motor Image Enterprises Pte Ltd (Sales Dept)	Sale of cars (excluding COE & GST)	Y
(Workshop Dept)	Repair and servicing of cars (Not Including Accident Repairs)	Y
(Parts Dept)	Sale of accessories & parts for cars	Y
(Parts Dept)	Sale of merchandise (keychain, t-shirts, bear etc)	Y
Tan Chong Motor Sales Pte Ltd	Repair and servicing of passenger vehicle	Y
(Workshop Dept)	Repair and servicing of commercial vehicle	Y
	Sales of accessories & motor related products	Y
	Body & Paint Job (cash repair)	Y
Tan Chong Motor Sales Pte Ltd (Sales Dept)	Sale of vehicles (excluding COE & GST)	Y
Tan Chong Motor Sales Pte Ltd (Parts Dept)	Sales of Spare Parts & Accessories	Y
Singapore Automotive Industries Pte Ltd	Sales of Spare Parts, Batteries & Accessories	N
TC AutoClinic Pte Ltd	Repair and servicing of passenger vehicle	Y
	Repair and servicing of commercial vehicle	Y
	Sales of accessories & motor related products	Y
	Body & Paint Job (cash repair)	Y
Waste Management Pte Ltd	Sale Of Battery Operated Cart	Y
	Sale Of Spare Parts	Y
	Rental Of Battery Operated Cart	Y
	Rental Of Sonozaire Odor Neutralizer	Y
Wilby Estate International Pte Ltd	Leasing of Wilby Residences (Short Term Rental - 7 days to 1 month)	Y
	Leasing of Wilby Residences (Long Term Rental - above 1 month)	Y
	Payment for IDD calls, Utilities and Misc.	N
	Sale of Oasis @ Mulberry	N
Tan Chong Realty (Pte) Ltd		N
Tan Chong Land Co Pte Ltd		N
Tan Chong Industrial Machinery (Pte) Ltd	Trucks Sales (excluding COE & GST)	Y
	Trucks Service, Parts & Rental	Y
	Forklift Sales	Y
	Forklift Service, Parts & Rental	Y